



1. Does your Alexa have a smart home hub?

Yes

No

Unsure

Please ensure you have one of the following to enable a connection:

- Amazon Alexa's, with Inbuilt Smart Home Hub
- Philips Hue

2. Do you have a Wi-Fi extender in your house/apartment?

Yes

Make sure you are connected to the same Wi-Fi as your Alexa.

No

3. Have the drivers been connected before?

Yes

Delete the drivers from the app and click 'done'.

No

4. Reset the drivers



Scan code to view video demonstration

1. Start with the light in the on position
2. Turn the light off and on three times
3. The light will flash to show the driver has reset (see the video for sequence)
4. If the light is flashing constantly it is in the wrong pairing mode. To correct this, turn the driver off, then on and off three times.
5. You are now ready for your Amazon Alexa to search for your light

5. Leave the lights on for 30 secs after reset, turn off, then ask; 'Alexa, discover devices', turn on when Alexa prompts

Still not connected?

Call our technical support on 01302 741 941